

PERSONAL ACHIEVEMENTS LOG

Problem	Action	Result(s)	Statement(s)	Competency Matrix No.
<p>EXAMPLE: No clearly defined organisational values, culture or employer brand</p>	<ul style="list-style-type: none"> • Facilitated sessions with Exec team to agree definitions, behaviours & common language • Consulted Team Members • Designed workshop materials • Presented to General Managers • Weaved in to recruitment and performance mgt model • Introduction of Management Competency framework • Provided measures: TM Retention and Satisfaction • Spoke at Sector Management Conferences 	<ul style="list-style-type: none"> • TM retention increased from 46% to 57% over the following 2 years • TM Satisfaction (response of 75+%) increased from 73% to 85% and held above 80% for following 3 years • Clearly differentiated the organisation within the sector 	<ul style="list-style-type: none"> • Spearheaded and championed a sustainable and commercial Values driven culture that, over a 2 year period, supported the double digit increase in both Team Member Retention (+11%) and Team Member Satisfaction (+17%) 	1